

Company:	CYBERDYNE Inc.
Name of Representative:	Yoshiyuki Sankai, President and CEO
Code:	7779 (Mothers Section of the Tokyo Stock Exchange)
Contact:	Shinji Uga, Director and CFO (Tel. +81-29-869-9981)

### **HAL at Home campaign that guarantees a full refund in case of dissatisfaction**

CYBERDYNE Inc. (Tsukuba, Ibaraki, CEO: Yoshiyuki Sankai, from now on referred to as "the Company") announced a campaign that guarantees a full refund of HAL at Home canceled within 14 days. The campaign starts from April 1, 2021, to May 31, 2021.

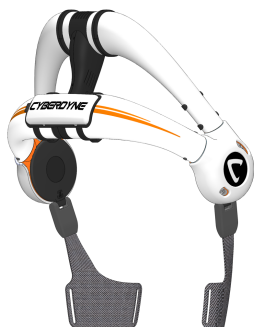
HAL at Home service is a service that enables users to use the world's first Wearable Cyborg HAL at their own houses. The Company designed the service for users such as those experiencing the decline of physical functions due to aging or a stroke's aftereffects. If the user is not satisfied<sup>\*1</sup> with the service, the user can claim a full refund of HAL at Home, including shipping costs. The user must call the Company within 14 days from the day after delivery to claim the refund.

(\*1) Please be sure to read the terms and conditions of the campaign.

[https://store.cyberdyne.jp/user\\_data/campaign0421#det-cam](https://store.cyberdyne.jp/user_data/campaign0421#det-cam)

#### Eligibility for this campaign

- This campaign is for individual customers who rent through Cyberdyne Store.
- Please note that corporate customers are not eligible for this campaign.
- Only the first-time user can claim the refund  
(the user who renewed or extended their contract more than once is not eligible for this campaign)
- The campaign applies to both Lumbar Type users and Single Joint users

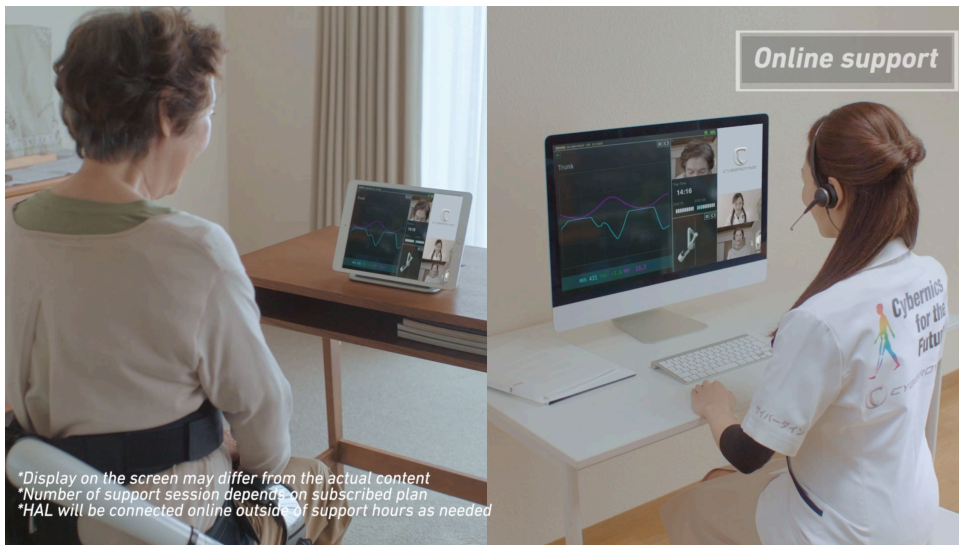


**HAL at Home Lumbar Type**



**HAL at Home Single Joint Type**

- **Applicable period:** April 1, 2021 (Thursday) - May 31, 2021 (Monday)
- **Contact period and contact information:** Please call the Customer Service Center (+81120153189) during business hours (9:00-17:00 JST) within 14 days from the day after the delivery date.
- **For more details about the campaign and precautions, please click here.**  
[https://store.cyberdyne.jp/user\\_data/campaign0421](https://store.cyberdyne.jp/user_data/campaign0421)  
 The Company is also planning various other campaigns.  
 If any other campaigns come out in the future, we will be sure to let you know.
- **What is HAL at Home?**  
 HAL at Home commercial video: <https://youtu.be/P3uvyWfVoo4> (available in Japanese only)  
 CYBERDYNE HAL at Home commercial: "HAL at Home: your daily efforts lead you to the next step (95 seconds version)"



■ About Neuro HALFIT at Home

Neuro HALFIT at Home is a new program that enables individuals to induce improvement of the brain, nerve, and musculoskeletal functions by utilizing the world's first Wearable Cyborg HAL(\*1\*2) on daily basis. Even for people who have difficulty standing, sitting, walking, or moving their arms on their own due to a decline in physical function from aging, diseases or injuries, etc., HAL supports the intended motion of the wearer. Neuro HALFIT at Home is served as a full online support service connected with the cloud.

Please see the Company online store for further details on the service)

<https://store.cyberdyne.jp/>

■ New TV Advertisement schedule from April 1 (Thu) 2021

Neuro HALFIT at Home ~ What we want to deliver is the joy of being able to move freely.

Outline of television advertisement

Start date: April 1 (Thu) 2021

Regions covered: Kanto area (Ibaraki, Tochigi, Gunma, Saitama, Chiba, Tokyo, Kanagawa)

April scheduled slot: [https://store.cyberdyne.jp/html/user\\_data/cmtimetable.pdf](https://store.cyberdyne.jp/html/user_data/cmtimetable.pdf)

the advertisement will be shown on Nippon TV, TV Asahi, TBS Television

Title: CYBERDYNE Neuro HALFIT at Home "Delivering the joy of moving freely" (15 Sec/30 Sec)

Outline of advertisement on website

Start date: February 5 (Fri) 2021

Title: CYBERDYNE WEB CM “Cyberdyne: Pioneer the future with Cybernics” (95 Sec)

Title: CYBERDYNE HAL at Home CM “Day to day for the next step” (95 Sec)

The advertisement videos can be accessed from [https://store.cyberdyne.jp/user\\_data/cm1p](https://store.cyberdyne.jp/user_data/cm1p)

#### ■ About CYBERDYNE

CYBERDYNE Group (the “Group”) aims to realize Society 5.0/5.1, a new vision of society based on Techno-Peer Support. To realize this society, the Group works to create an industry based on innovative Cybernics Technology capable of fusing “humans” and cyberspace (virtual world)/physical space (real world). The foundation of Cybernics Technology is the Internet of Humans/Internet of Things (“IoH/IoT”), Robots, and AI. The technology connects various fields such as medicine, nursing-care, production, and other workplaces with households. The Group aims to create a new industry based on this technology to solve various problems that exist in our society today. The Group’s business has a unique advantage in its ability to access and integrate information inside the human body (such as Brain-nerve and vital systems) and information outside the human body (such as behavioral, life, and environmental). The information obtained will be sent to a supercomputer for analysis and AI Processing to discover innovative solutions to social problems. The Group simultaneously works on research and development, business development, and business alliances to establish such a system that could realize the future society of Society 5.0/5.1.